



## **WARRANTY STATEMENT**

The Paladin Healthcare line consists of (1) products manufactured by and labeled as Paladin Healthcare, and (2) items NOT originally manufactured by and/or private labeled by Paladin Healthcare.

### **(1) Paladin Healthcare Manufactured and Labeled Products**

Products (non headwall/gas/electric) manufactured and labeled items consist of Equipment Rail, Adapters, Medical Gas Blocks and associated accessories that are factory-attached to an adapter.

These products are warranted to be free from defects in materials and workmanship for life, from the invoiced date of purchase from Paladin Healthcare or its authorized dealers or distributors, provided such products were installed and/or used in accordance with Paladin Healthcare's published installation or operating documentation.

Products (Headwall/Architectural) that are pre-manufactured assemblies for delivery of medical gas and electrical services are warranted to be free from defects in materials and workmanship for 5 years from the invoiced date of purchase from Paladin Healthcare or its authorized dealers or distributors, provided such products were installed and/or used in accordance with Paladin Healthcare's published installation or operating documentation.

If a defect is found and reported to Paladin Healthcare, the company will, at its option, repair or replace the product(s) at no cost to the customer.

### **(2) Not Originally Manufactured or Privately Labeled Products**

Not originally manufactured or private labeled products consist of items such as medical gas outlets installed or not installed in gas blocks, ophthalmoscopes, oxygen/air flow-meters, vacuum regulators, medical gas hoses, etc.

These products will bear the Warranty as described by the original equipment manufacturer.

*Products that have been modified or altered in any manner by anyone other than Paladin Healthcare, or used in applications not intended for their use, are excluded from coverage under this Warranty. Any device not manufactured or otherwise provided by*



*Paladin Healthcare or used without the express written consent of Paladin Healthcare to connect, attach or in any manner whatever join another manufacturer's product to any Paladin Healthcare equipment rail shall cause the Warranty to be null and void.*

To make a claim under this Warranty, claimant must be the original purchaser of the product and must have an invoice or similar evidence satisfactory to Paladin Healthcare that establishes the date of purchase prior to making the claim. All claims are to be made directly to the Paladin Healthcare corporate office.

No product return will be accepted unless accompanied by a return authorization, which can be obtained by contacting the Paladin Healthcare corporate office.

*The remedies contained in this Warranty are expressly agreed to be exclusive as a condition of sale.*

**THE TERMS OF THE PALADIN HEALTHCARE WARRANTY ARE COMPLETE AS PRESENTED HERE. THESE WARRANTIES SHALL NOT APPLY TO THE COMPANY'S PRODUCTS OR ANY PART THEREOF THAT HAVE BEEN SUBJECT TO ACCIDENT, NEGLIGENCE, ALTERATION, ABUSE, OR MISUSE. THESE WARRANTIES SHALL APPLY ONLY WITHIN THE BOUNDARIES OF THE CONTINENTAL UNITED STATES, U.S. TERRITORIES, AND CANADA. PALADIN HEALTHCARE WILL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, NOR FOR CUSTOMER'S LOST PROFIT OR FOR ANY CLAIM OR DEMAND AGAINST CUSTOMER BY ANY OTHER PARTY, AND CUSTOMER AGREES TO INDEMNIFY AND HOLD PALADIN HEALTHCARE HARMLESS FROM ANY COSTS, LOSS, OR EXPENSE SUFFERED OR INCURRED, INCLUDING ATTORNEY'S FEES, IF ANY SUCH CLAIMS ARE MADE. THIS LIMITATION ON PALADIN MEDICAL PRODUCTS' LIABILITY WILL APPLY REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT OR IN TORT. THERE ARE NO OTHER WARRANTIES EXCEPT AS EXPRESSLY SET FORTH OR REFERENCED ABOVE, WHETHER EXPRESSED OR IMPLIED, INCLUDING WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.**

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**For warranty and service information please contact us directly:  
Phone: 407-614-8781                      Email: [admin@paladinHC.com](mailto:admin@paladinHC.com)**